



To Our Valued Customers:

We wanted to reach out given the recent developments in California.

You may have read or heard the announcement that California has ordered all businesses that are not Essential to close immediately. Fortunately, warehouse/distribution and fulfillment to essential manufacturing is exempt and **our California location is NOT affected and will continue operating.**

Our objective is to be able to continue to deliver our products in the safe and timely manner you have come to expect from Qualita Paper Products. I want to share the steps Qualita is taking to keep our employees, customers, and vendors safe at all of our locations:

- Limiting visitor access at our locations while requiring everyone to wash and sanitize their hands when entering and exiting our locations
- Requiring employees to maintain a six-foot social distance in offices and on the production floor
- Employees are working during this time period and washing their hands constantly.
- Employees are required to stay home if they are sick and or have been in contact with an affected individual

We are in constant communication with our key supply partners and their management teams to remain up-to-date on their ability to continue to supply

materials. The presence of such strong and loyal domestic relationships will empower us to effectively fulfill our customers' needs in a timely manner.

As we manage through this unpredictable and unprecedented situation together, the leadership team of Qualita would like to thank you for your support and trust. We hope all the best for all everyone.

Please contact us or your sales representative with any questions or concerns.

Thank you,

Homar Aguirre
General Manager
